

LISA JO ADORNETTO, DDS
3861 Battleground Avenue
Greensboro, NC 27410
336-288-9878

FINANCIAL POLICY

Payment is due at the time services are rendered, unless prior payment arrangements have been made.

As a courtesy, we are happy to file with your insurance company. However, you are ultimately responsible for any amounts not covered by your insurance. We try our best to estimate what your insurance will pay for procedures, but actual payments received from your insurance company may be higher or lower than estimated. Please remember that insurance is a benefit and not a guarantee of payment for dental work.

A service charge of 1.5% per month will be charged on all unpaid balances exceeding 30 days. After 90 days, if we have not heard from you or there is not a payment arrangement set up; your account will be sent to collections for non-payment. For returned checks, a service fee of \$25 will be applied to your account.

APPOINTMENT CANCELLATION POLICY

We do require a 24 hour notice for cancellations

We strive to have timely appointments available to patients that need to be seen. However, when missed appointments occur, it is a hardship for the office. We do understand when emergencies arise and you will not be penalized for such occurrences, however we want to discourage repeated last minute cancellations. As a courtesy to you a text message and/or call is made, please return the favor by confirming your appointment. ***There will be a \$50 fee applied for operative and a \$25 fee applied for hygiene if you cannot give us 24 hours notice or if you do not show for your appointment.**

I have read the above information regarding the office policies and agree to its terms.

Signature

Date